



Chat transcript

1 mensagem

LiveChat <support@livechat.com>
Para: Customer <heitorcortez@gmail.com>

25 de agosto de 2026 às 06:21

Chainway Sales

Mon, 24 Aug 2026 13:45:41 -03

Hello 🌟 we are here to help, ask us anything.

Customer

13:45

I need to speak with a representative.

Chainway Sales

13:45

Thanks for reaching out

Chainway Sales

13:46

What specific issue are you facing?

Customer

13:46

Request for confirmation that the Chainway R6 UHF RFID Sled Reader with integrated 2D imager is RoHS compliant.

Chainway Sales

13:47

Please hold on while I check and confirm

Chainway Sales

13:48

Do you own a R6 device or you're looking to purchase one ?

Customer

13:48

I work at the Brazilian Federal Senate, and we are purchasing this model, but we need to confirm that it is RoHS compliant.

Chainway Sales

13:50

Great could you please share me your email address and I would have the sales manager for your region provide all the technical details and certifications of the device via email

Customer

13:51

great! My email is hcortez@senado.leg.br. I am Heitor Cortez

Chainway Sales

13:51

Thank you for sharing our team will reach out as soon as possible with all the details



Customer

thank you too

13:51



Chainway Sales

You're welcome

13:51

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